

Figure 1 (Prior Art)

09223991.062501

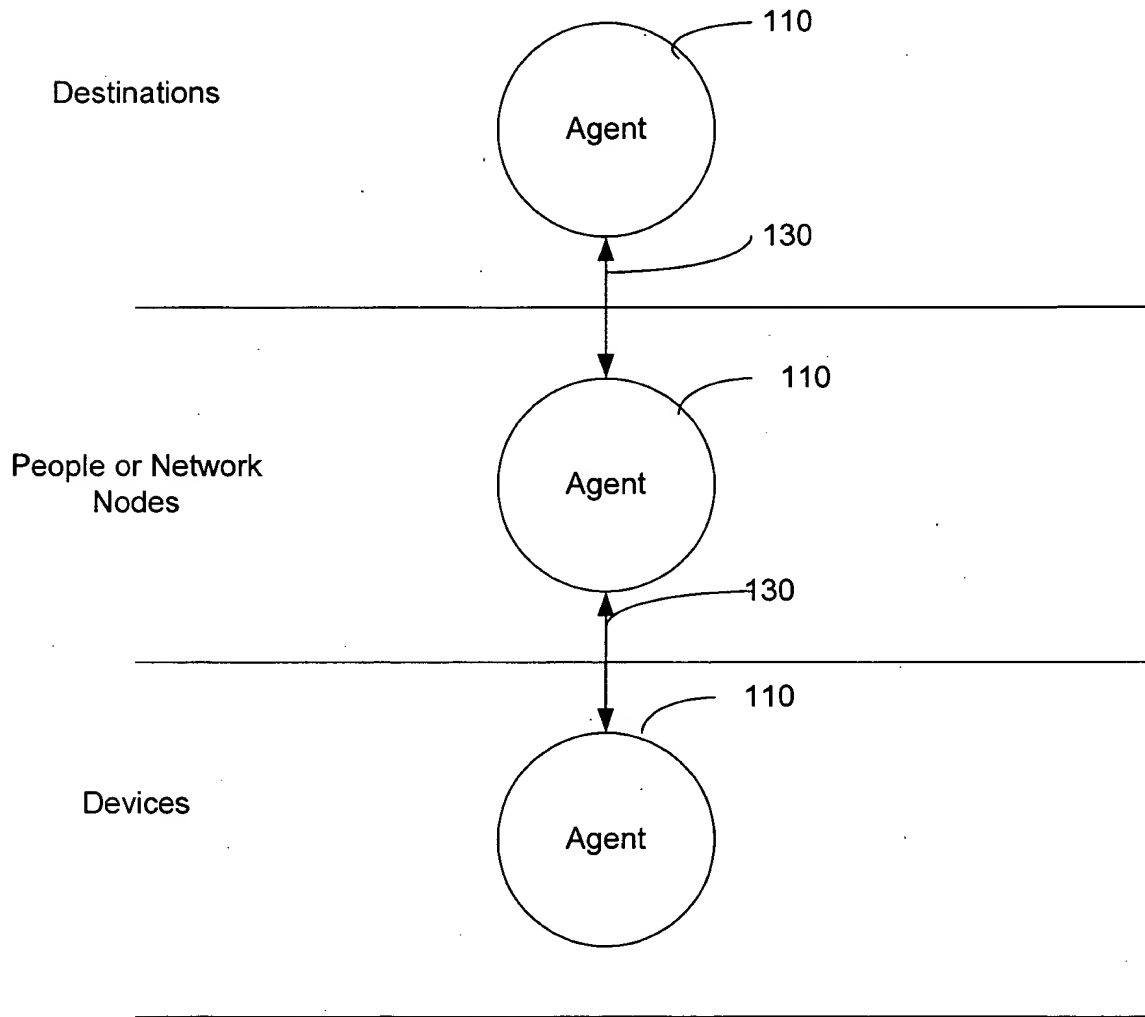


Figure 2

09823991-062501
T05290" T66E2860

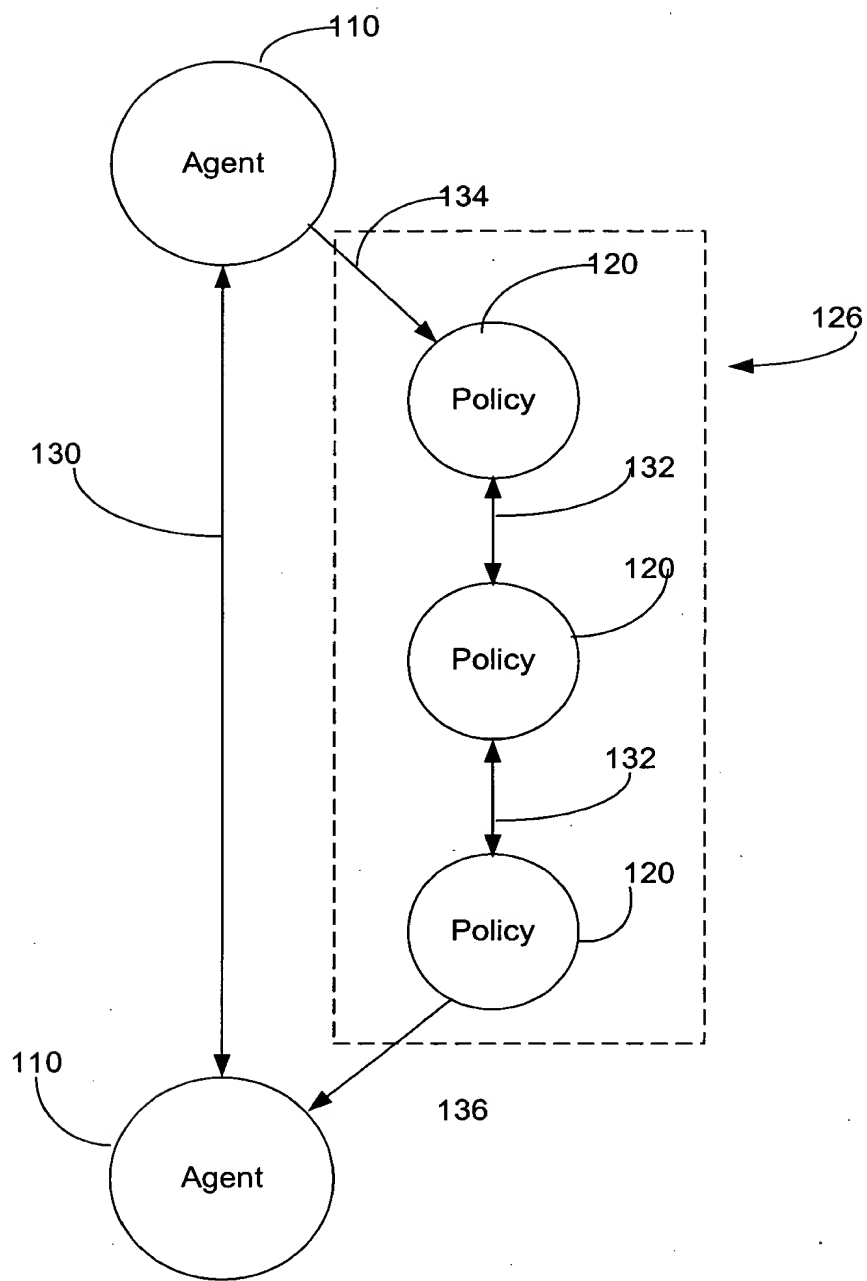


Figure 3

105290" T66E2860

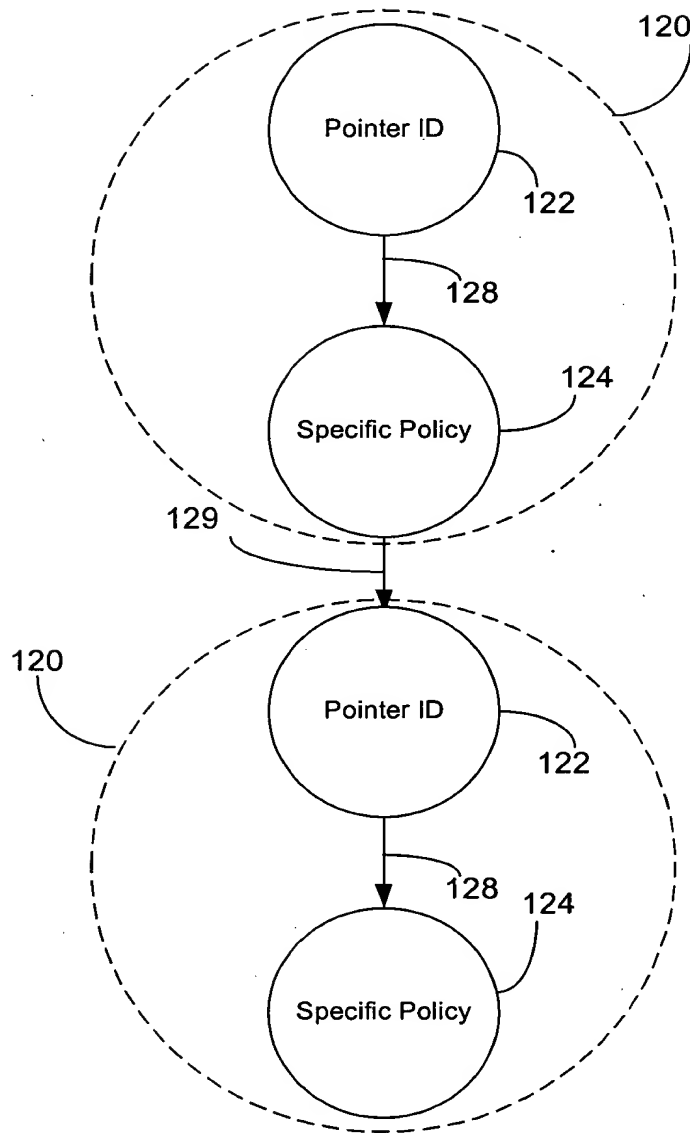


Figure 4

09823991.052501
T05250.T66E2860

0982991.062501

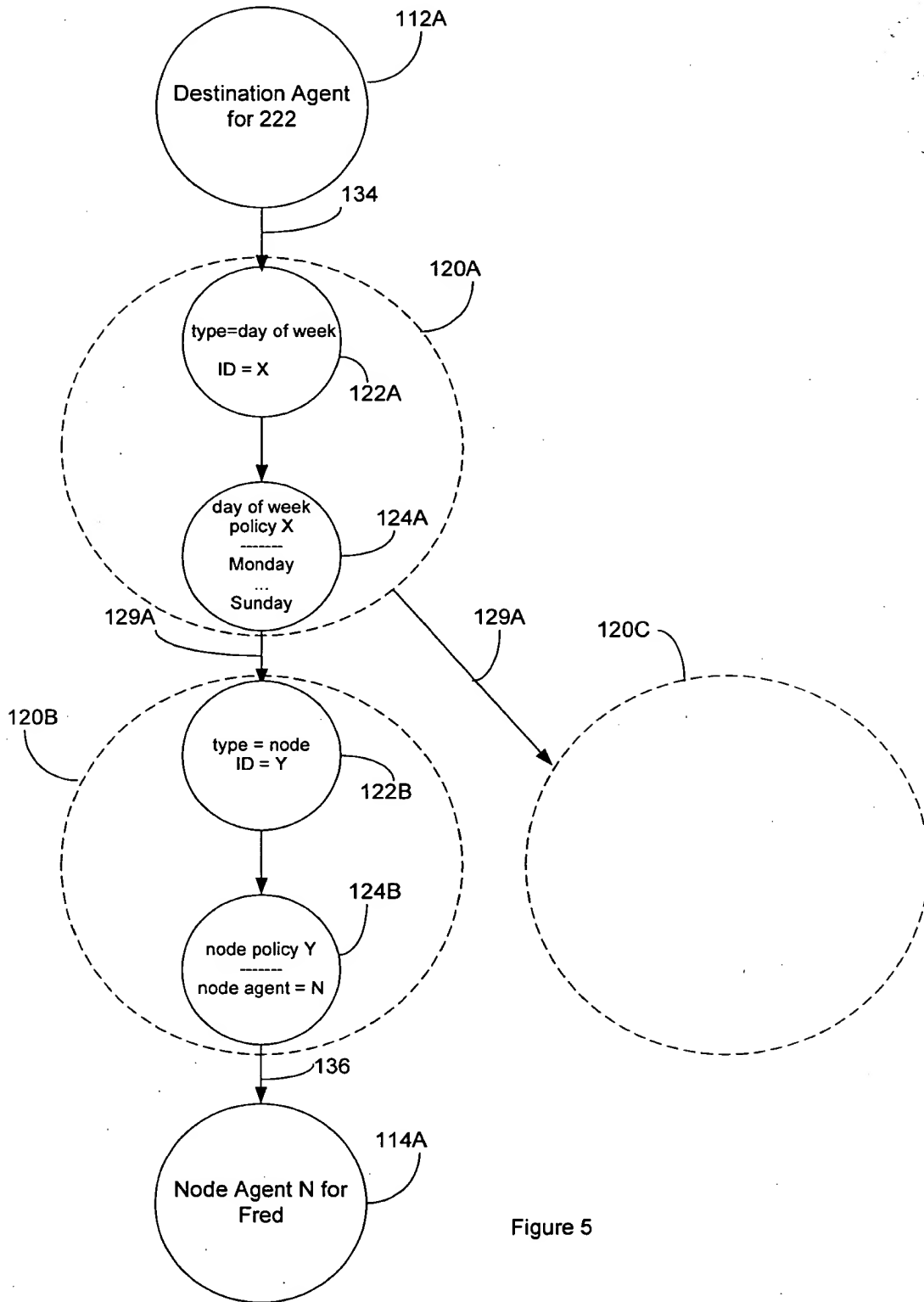


Figure 5

Types of Policy in Policy ID:

- Time of Day Policy
- Day of Week Policy
- Date Policy
- Calling Line ID Policy
- Group Policy
- Node Policy
- Device Policy

Figure 6A

Policies in PoliciesSelection Policy in Group Policy:

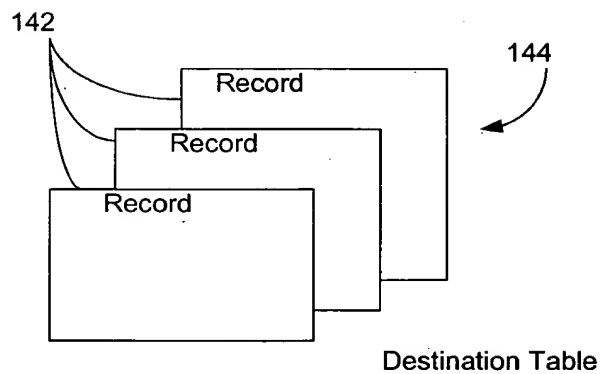
- terminal
- circular
- broadcast
- longest idle

Destination Policy in Node Policy

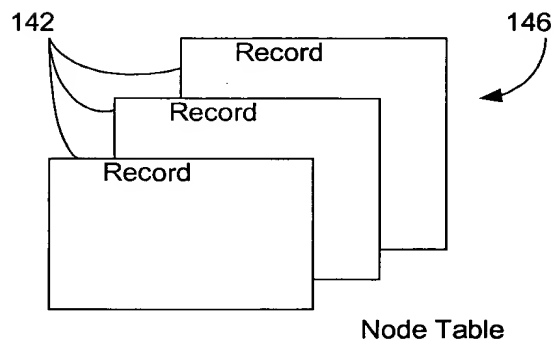
- based on which destination was used to reach this node can choose a different policy path

Figure 6B

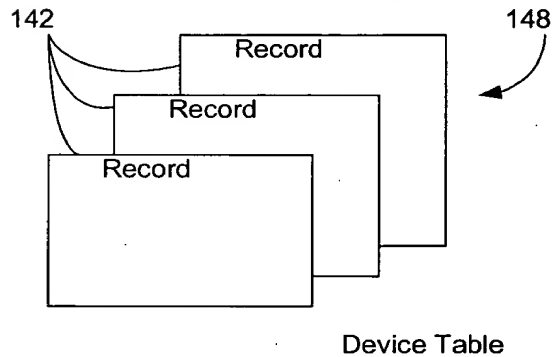
09823991.062501



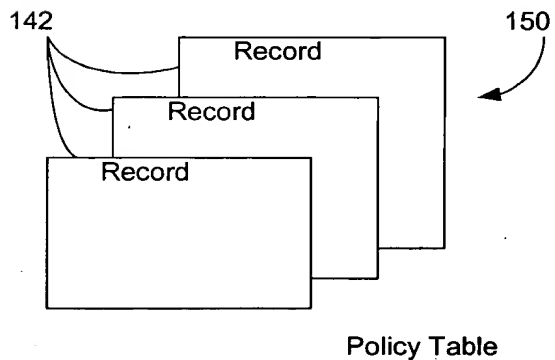
Destination Table



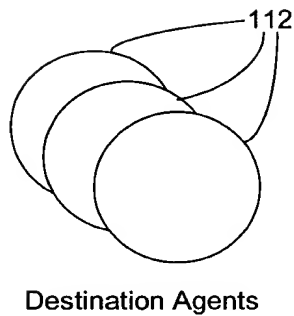
Node Table



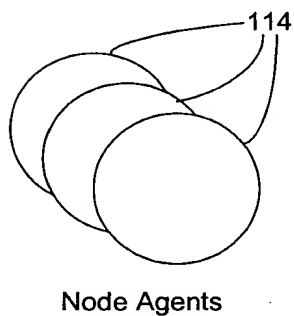
Device Table



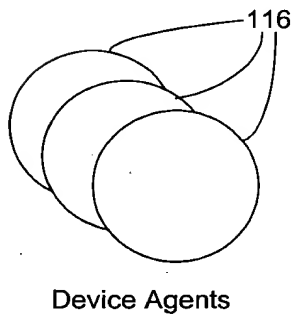
Policy Table



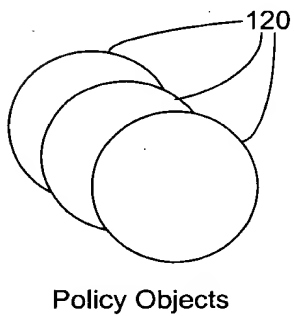
Destination Agents



Node Agents



Device Agents



Policy Objects

Figure 7

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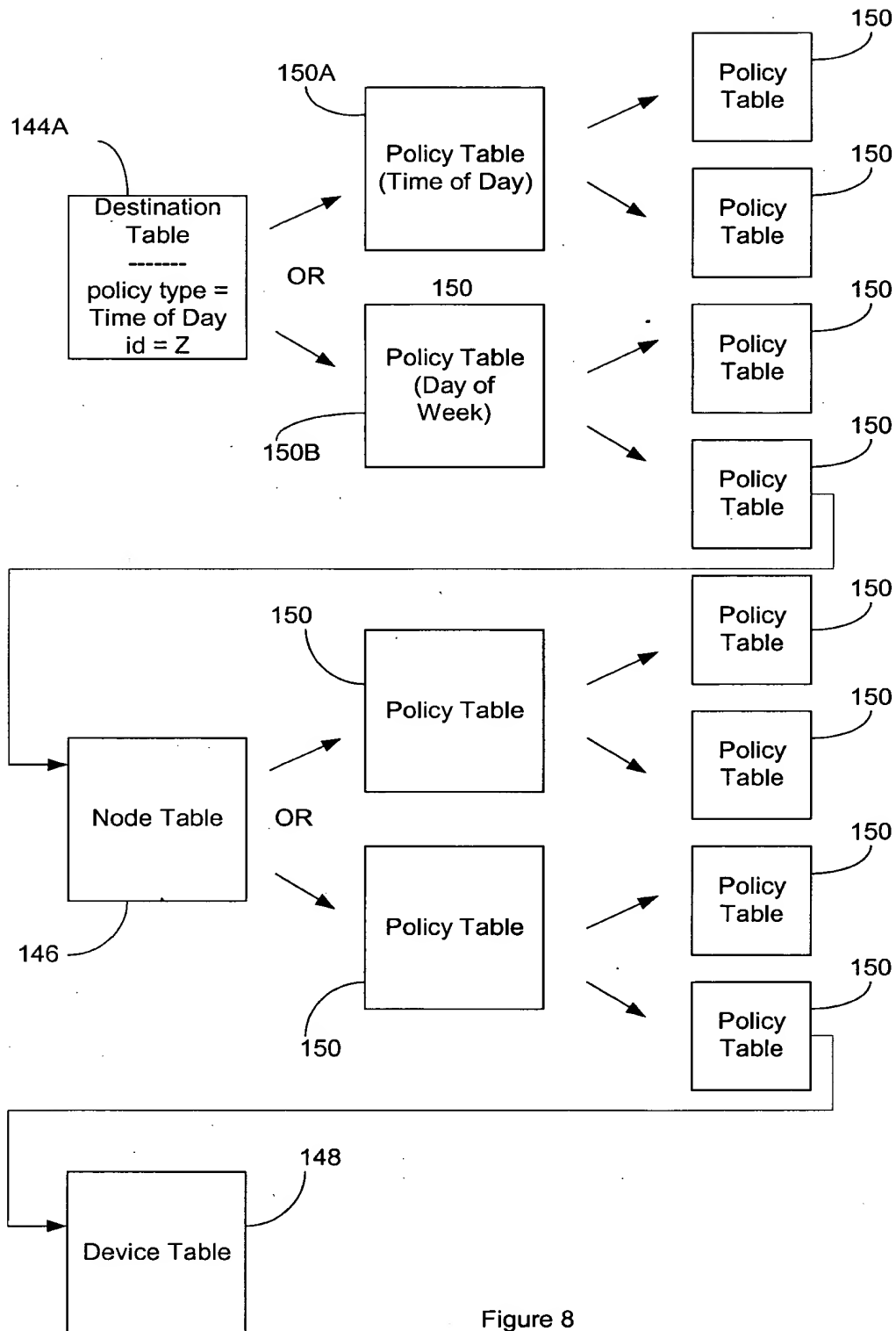


Figure 8

052290" 166E2B50

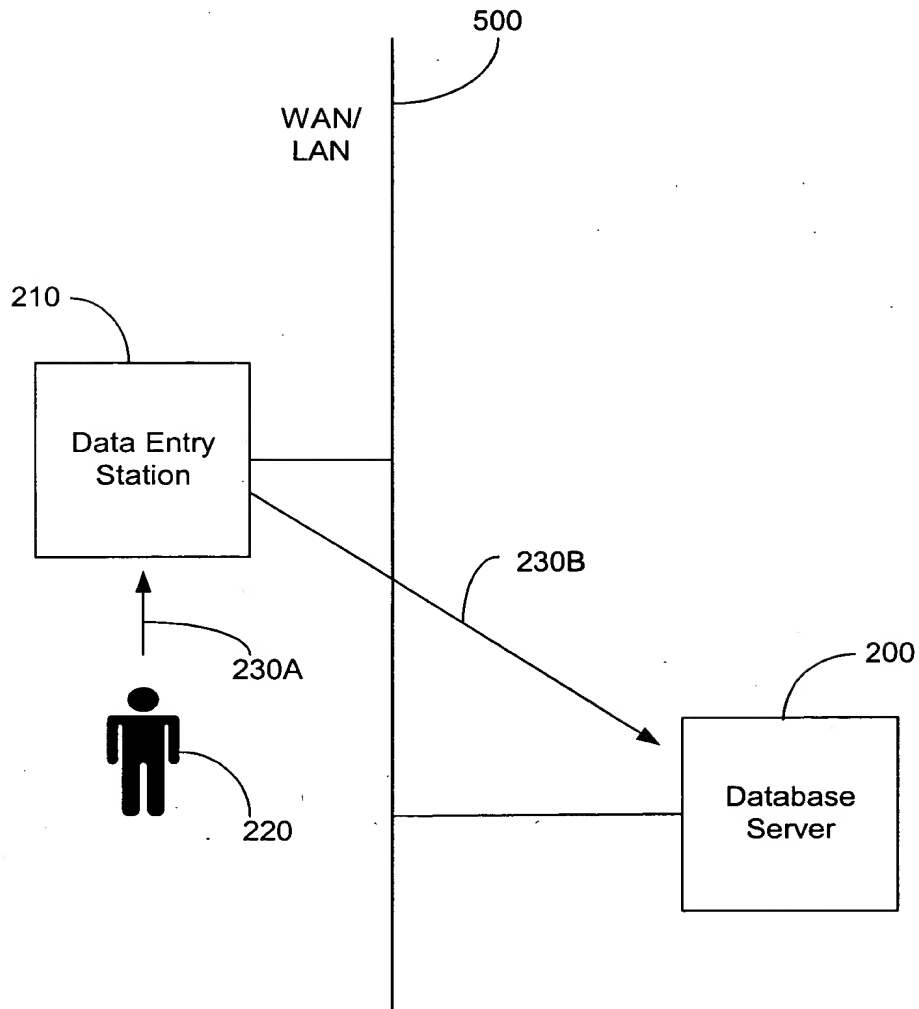


Figure 9

09823991.062501

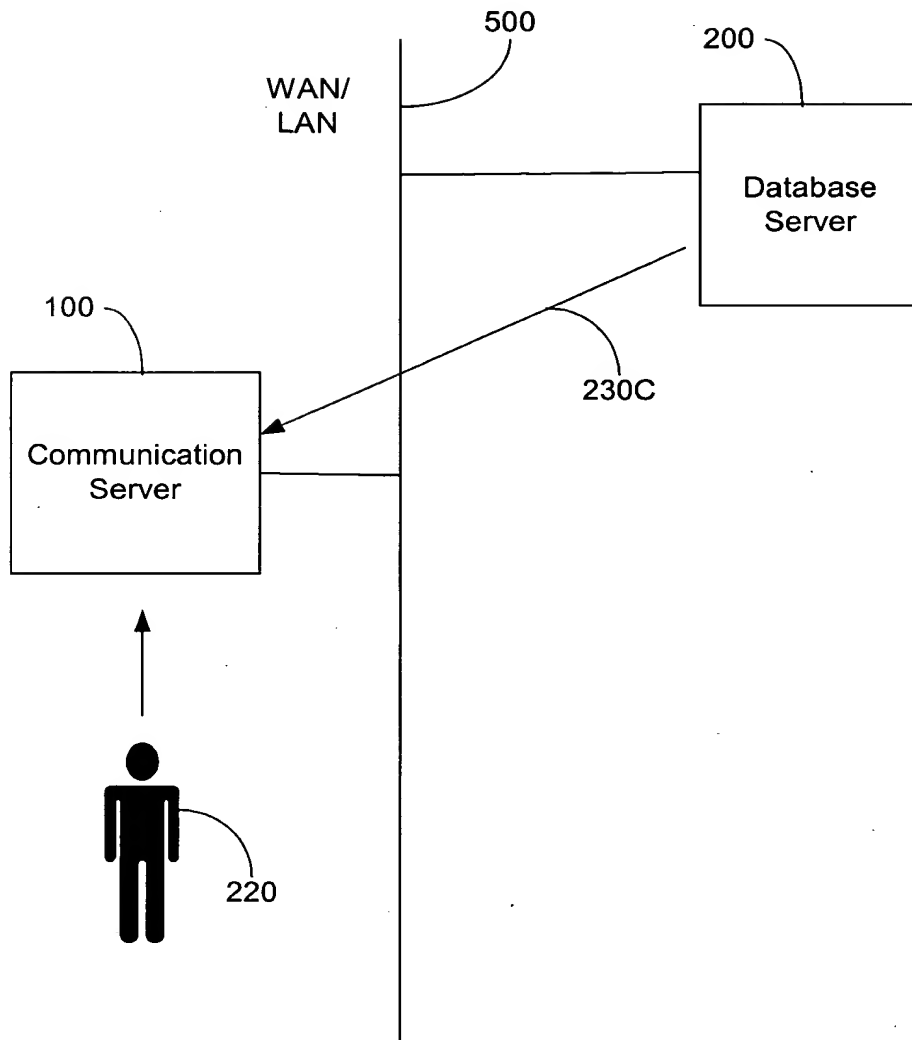


Figure 10

09823991-062501

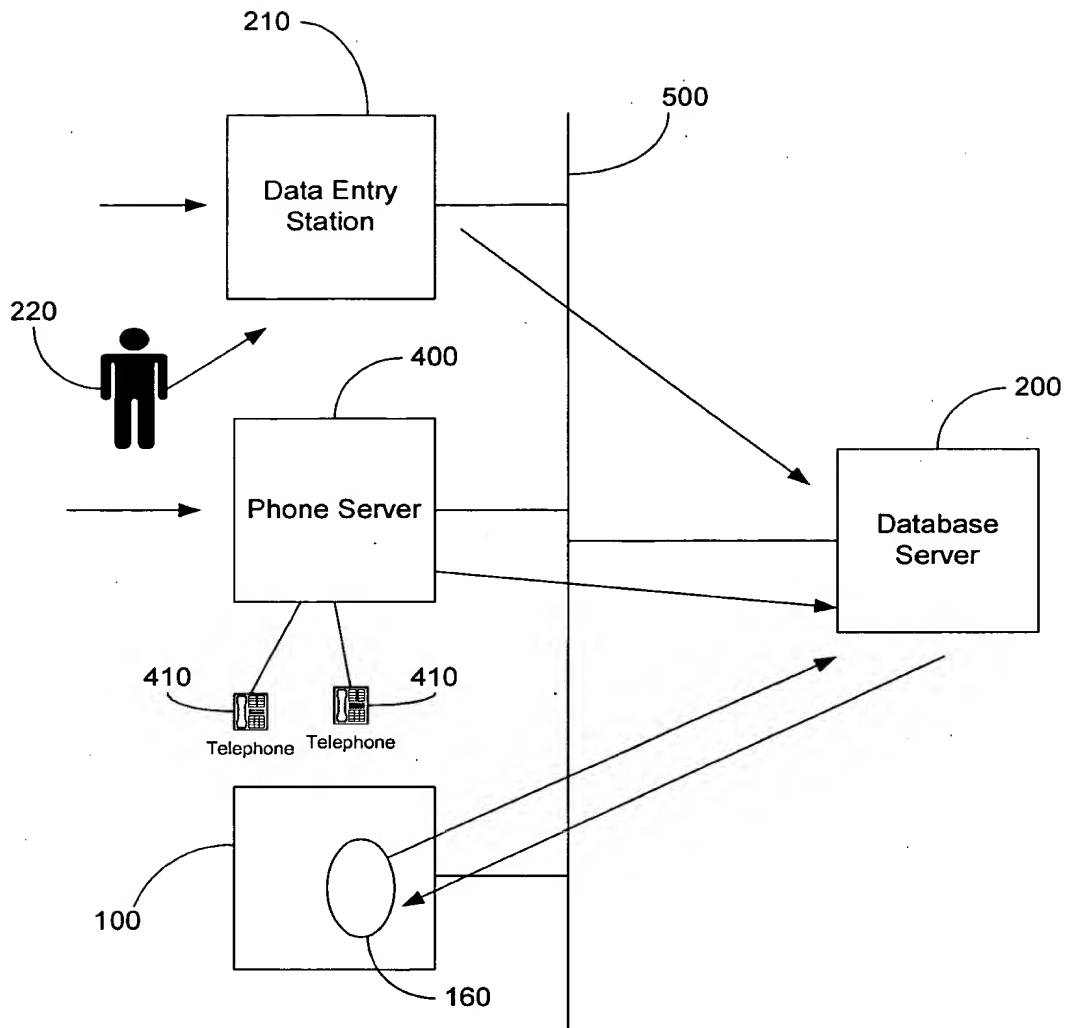


Figure 11

09223991-062501

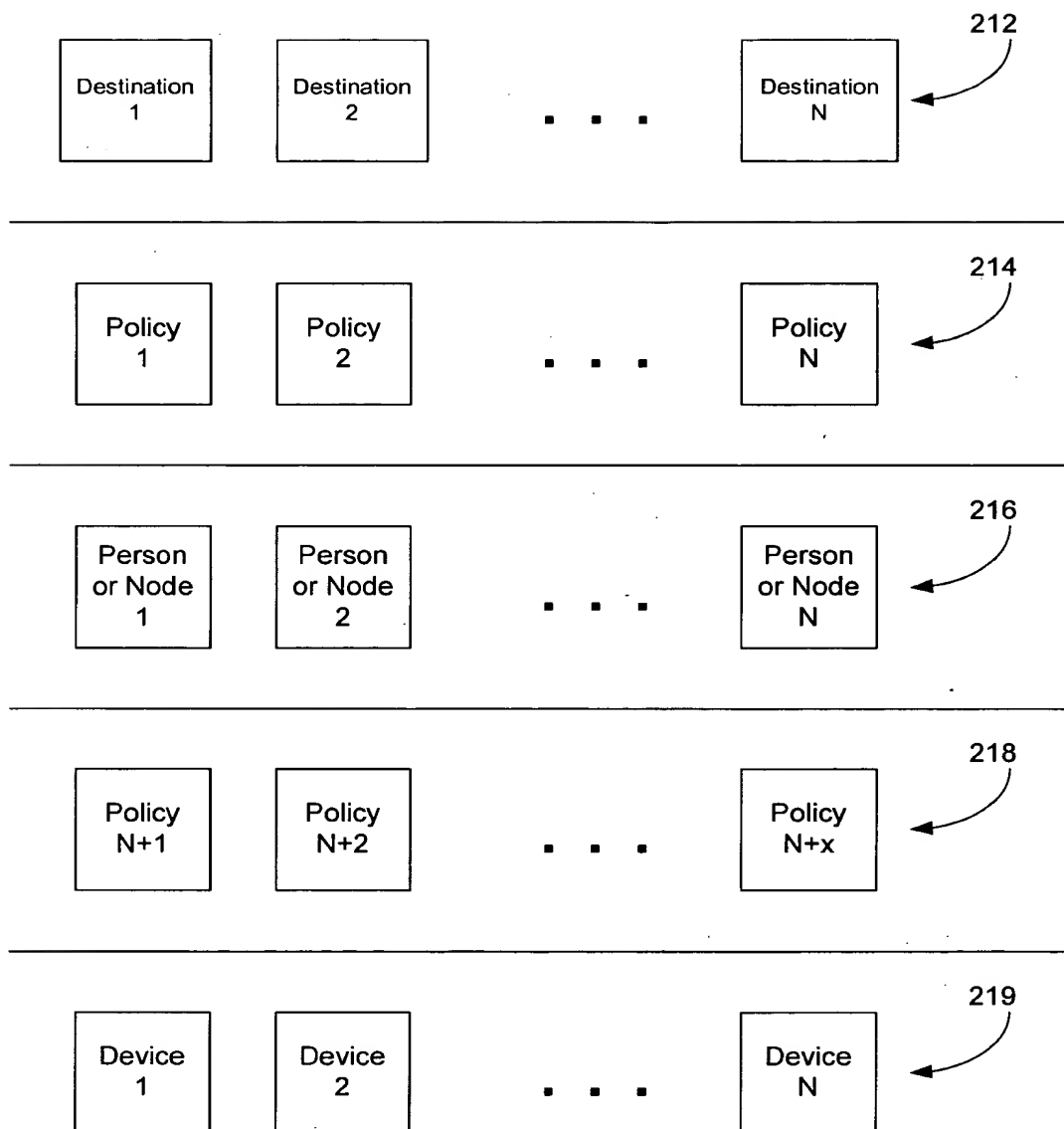


Figure 12

09823991.062301
T05290" T66E2860

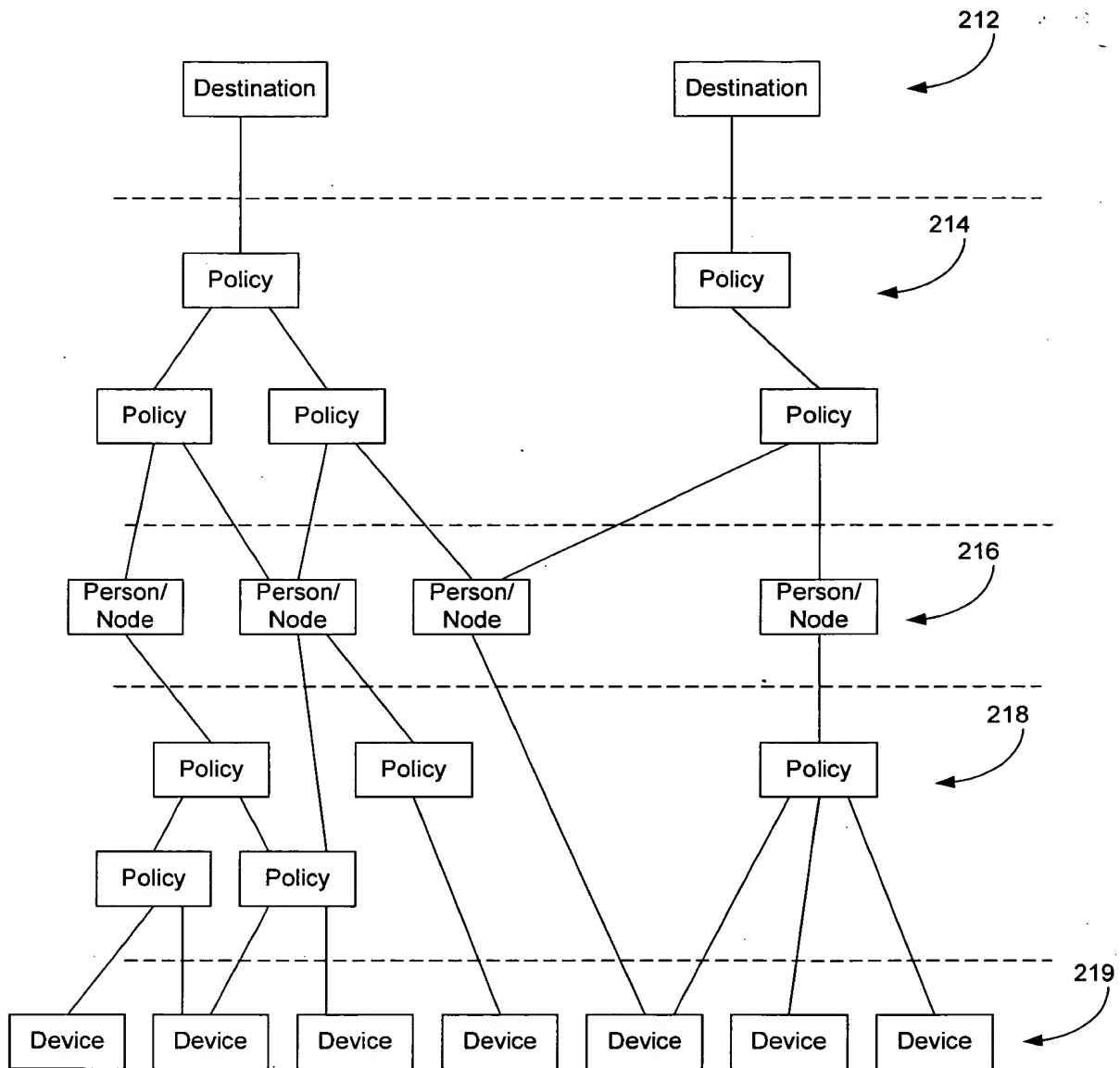


Figure 13

09823991-062501

14/23

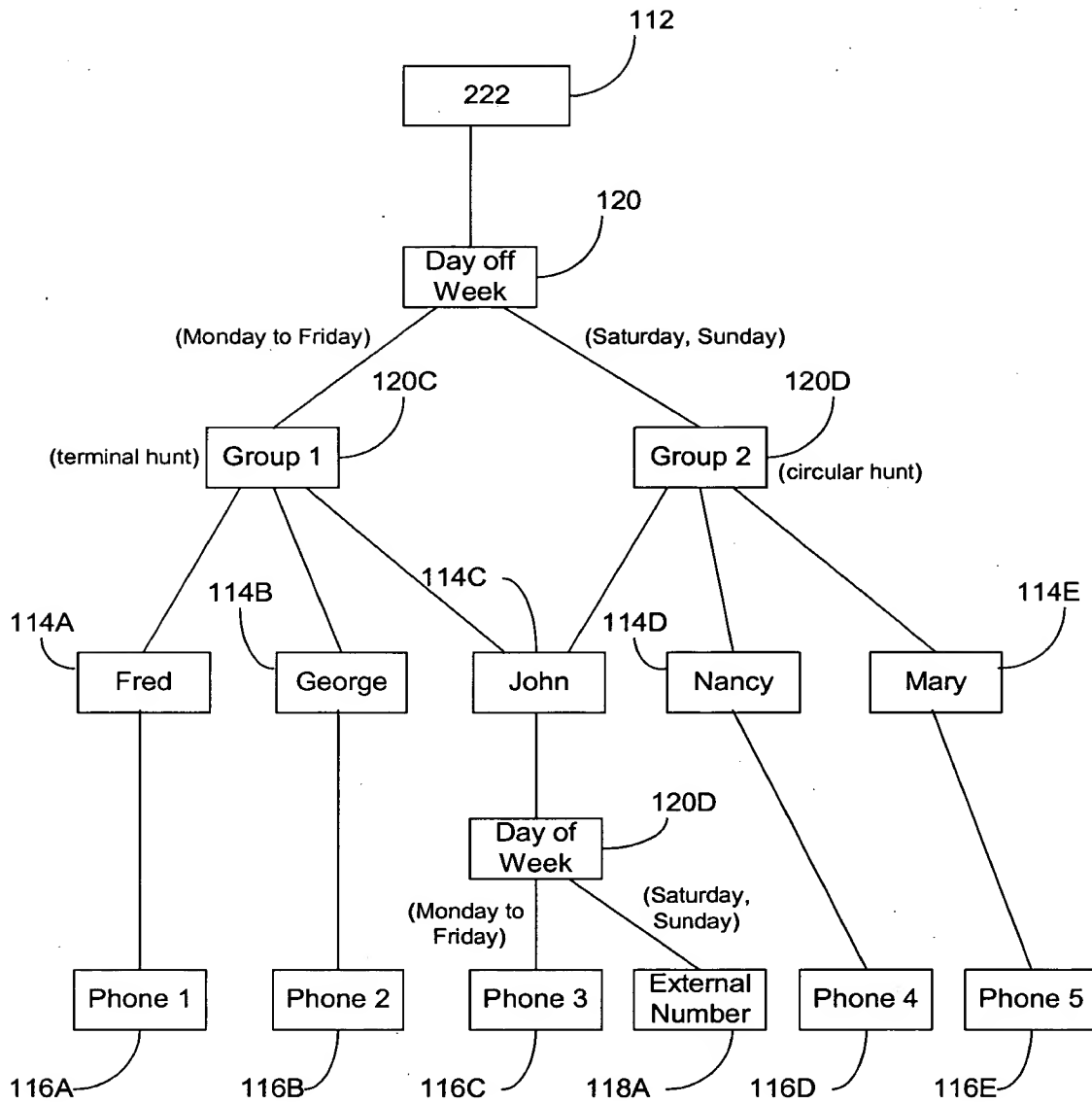


Figure 14

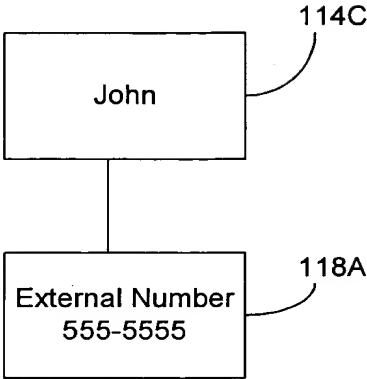


Figure 15A

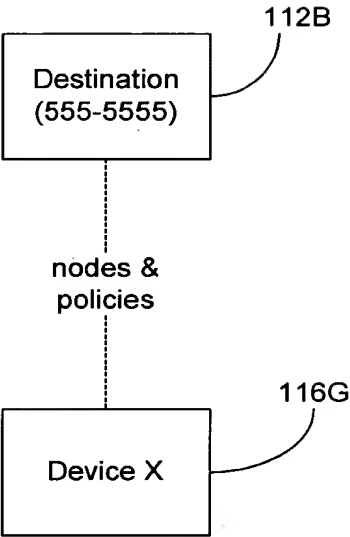


Figure 15B

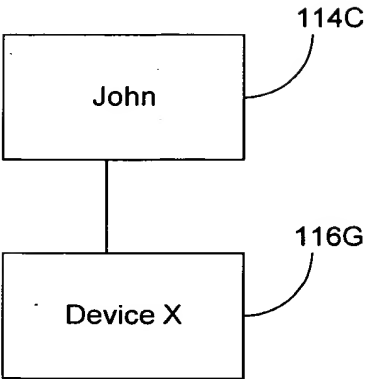


Figure 15C

105290" T66E2860

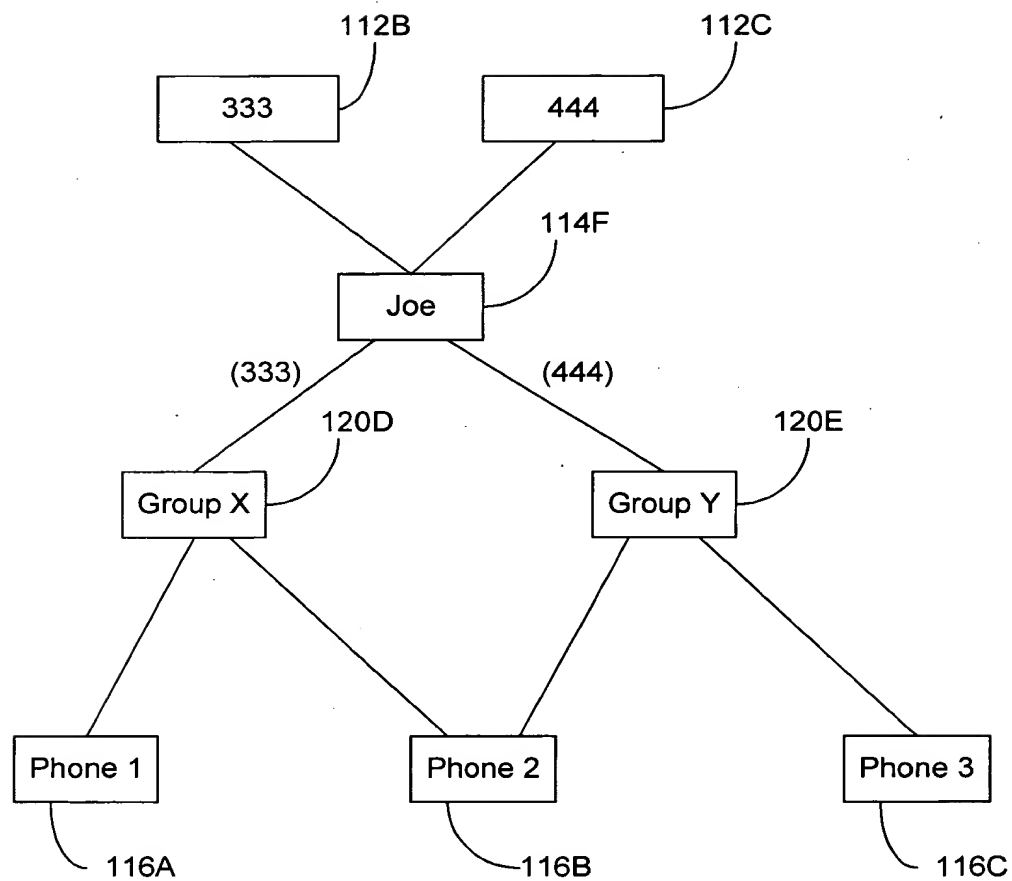


Figure 16

09823991.062501

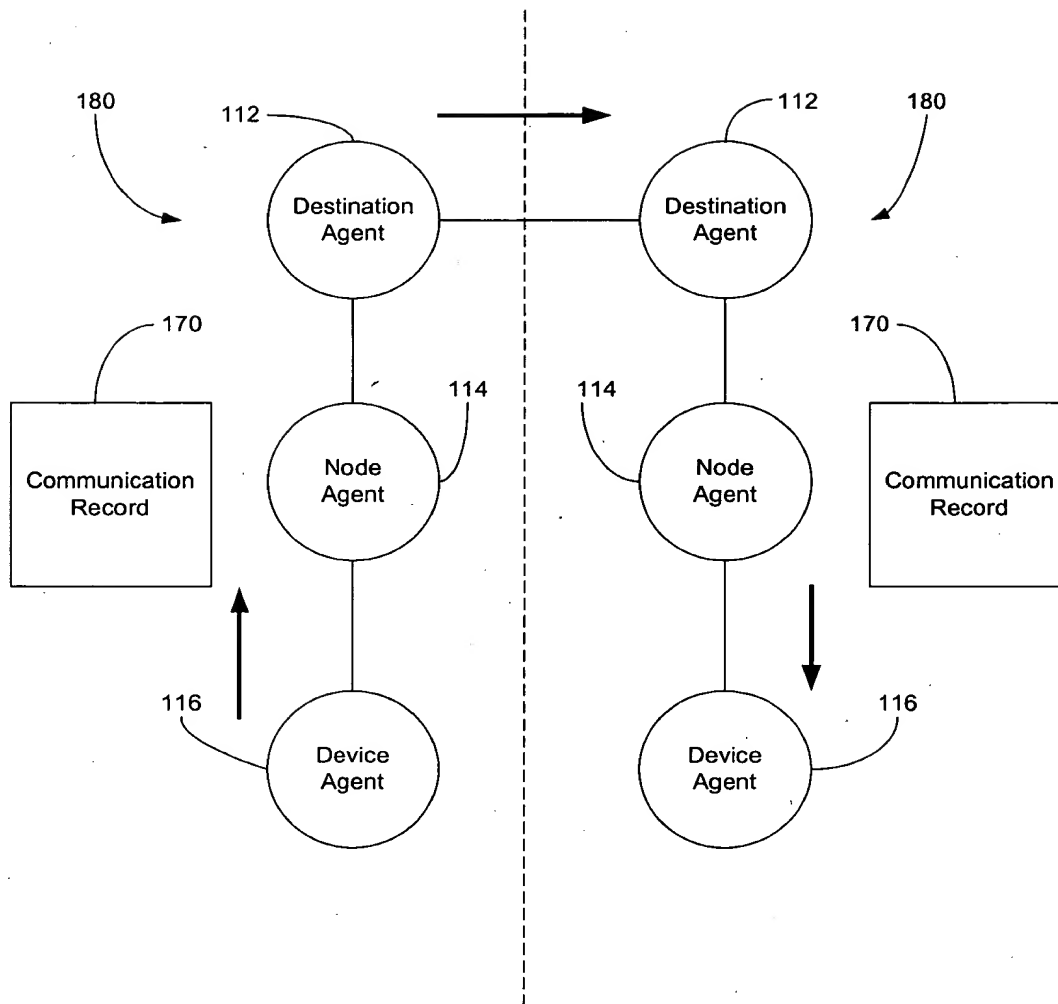


Figure 17

09323991-062501

09823991.062501

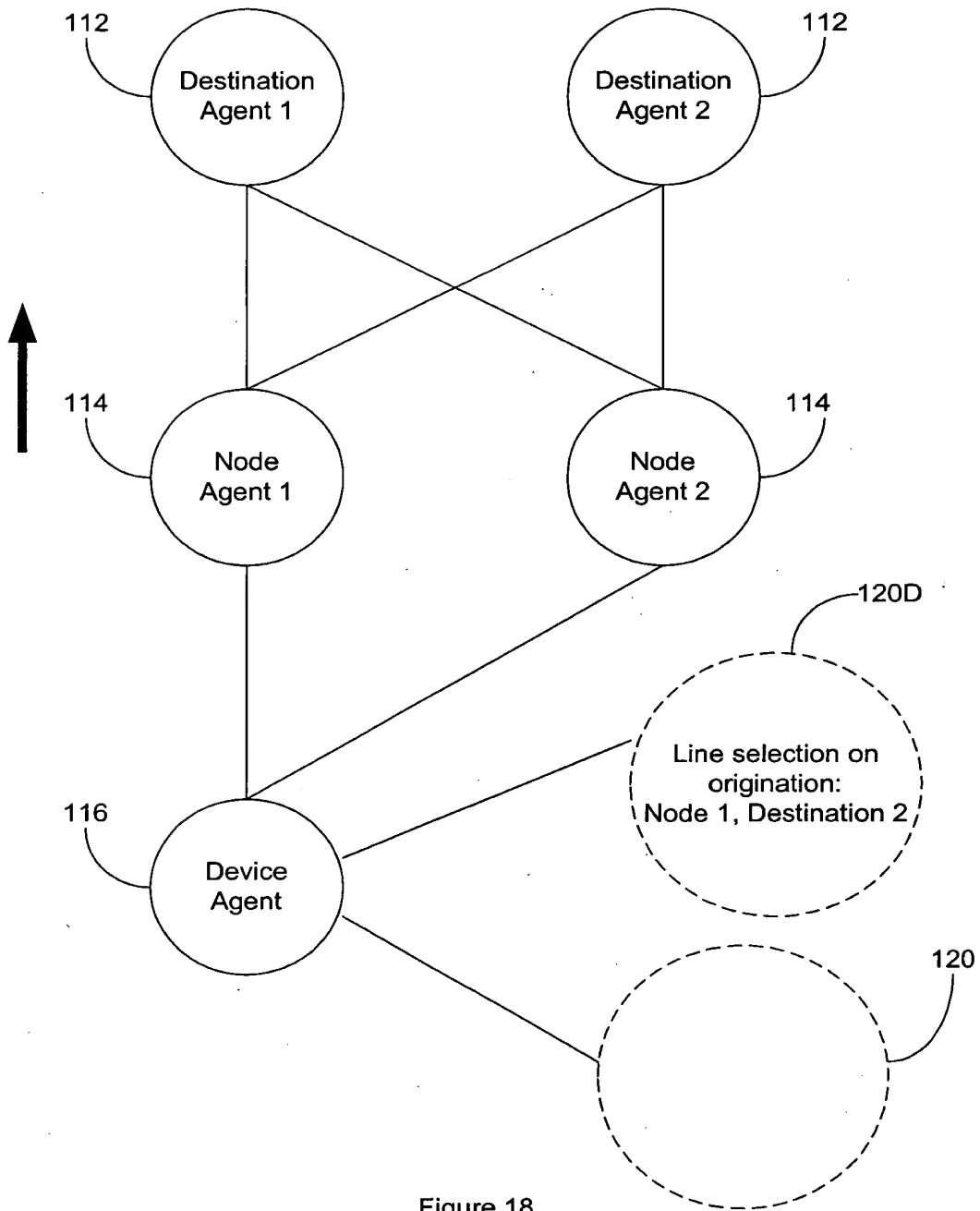
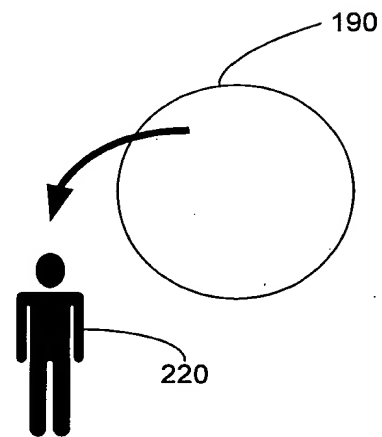
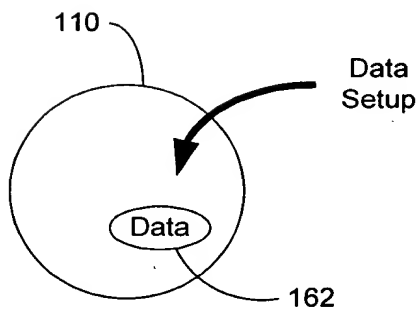
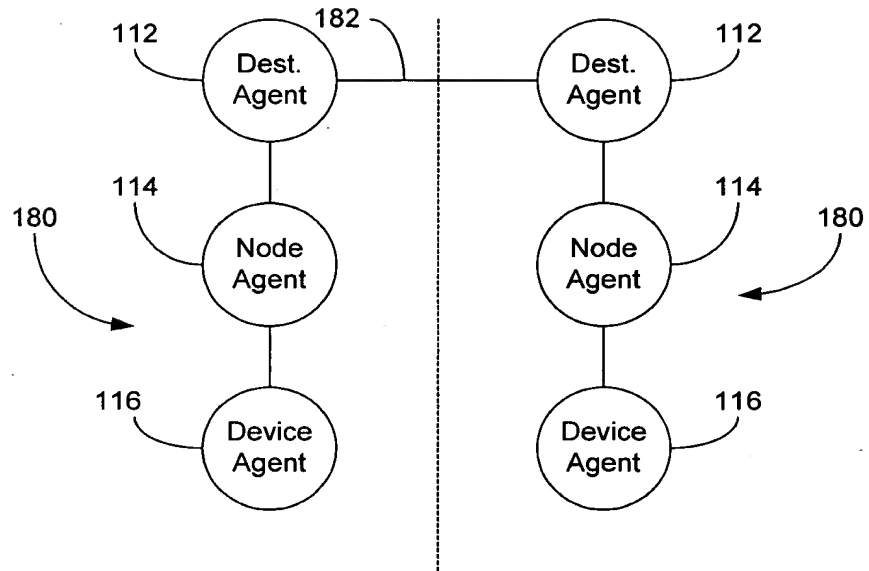


Figure 18





Type 1 Features

- Hold
- Transfer
- Hot Line
- Call Forward
- Conference
- Swap
- Camp On
- Queue
- Call Park

Figure 20A

Type 2 Features

- Turn on/off Do Not Disturb
- Turn on/off Forwarding
- Change Forwarding Destination
- Program Speed
- Calls

Figure 20B

Type 3 Features

- Auto Attendant
- Voice Mail
- In Queue IVR
- Log In

Figure 20C

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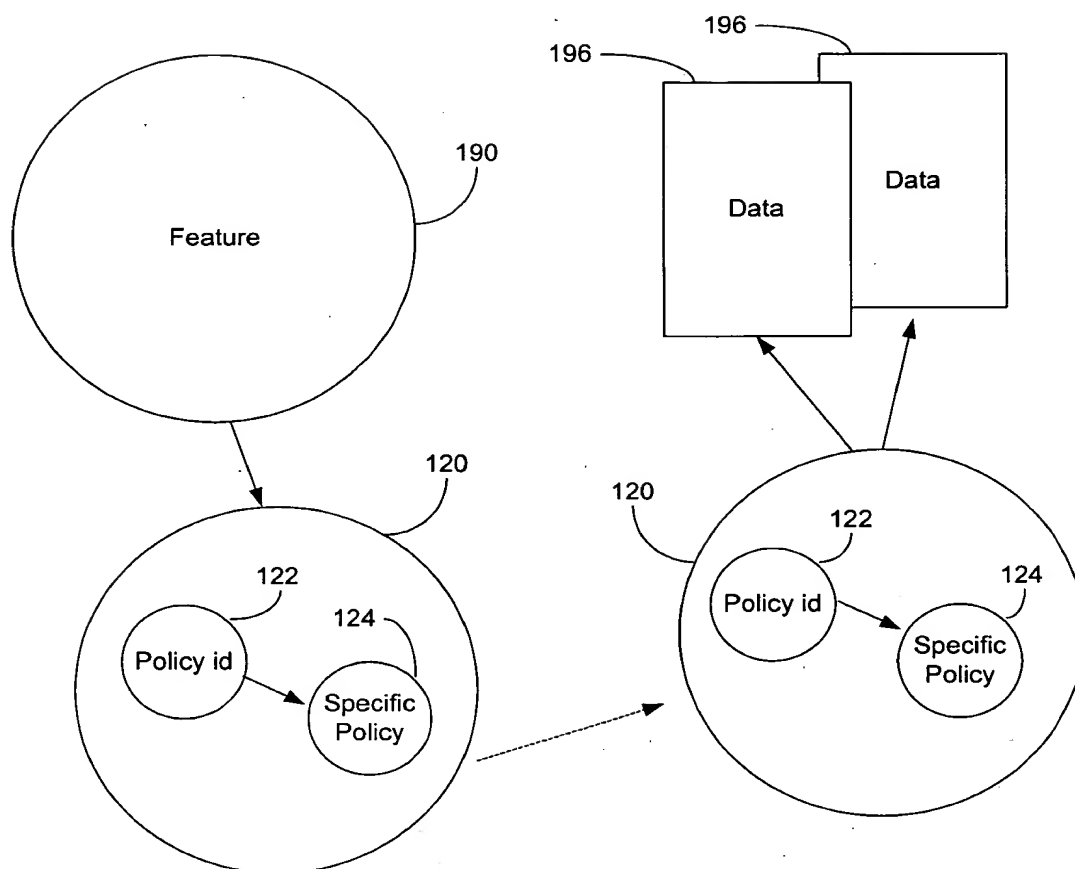


Figure 21

FOUO 166E2860

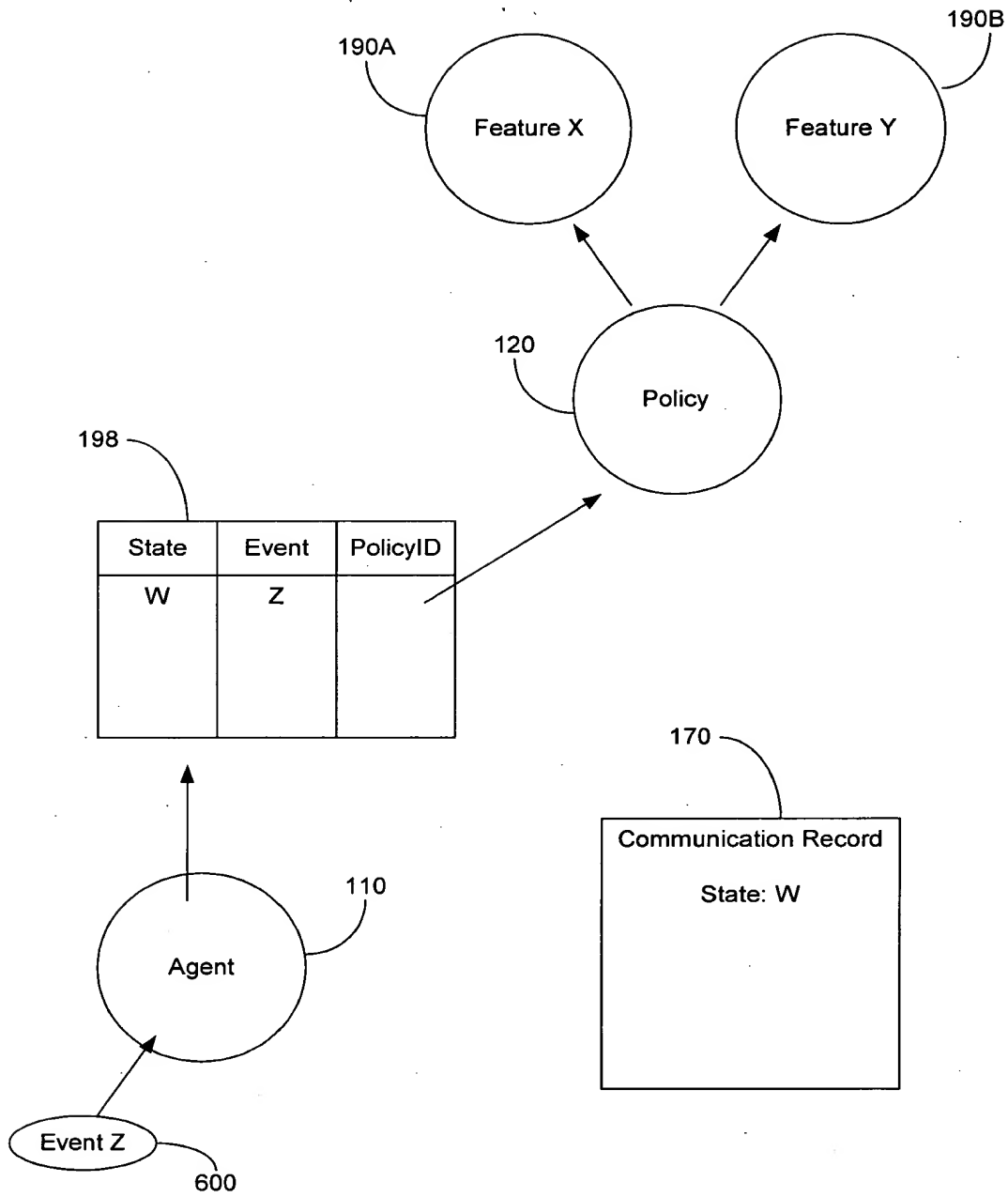


Figure 22

105290" 766E2860

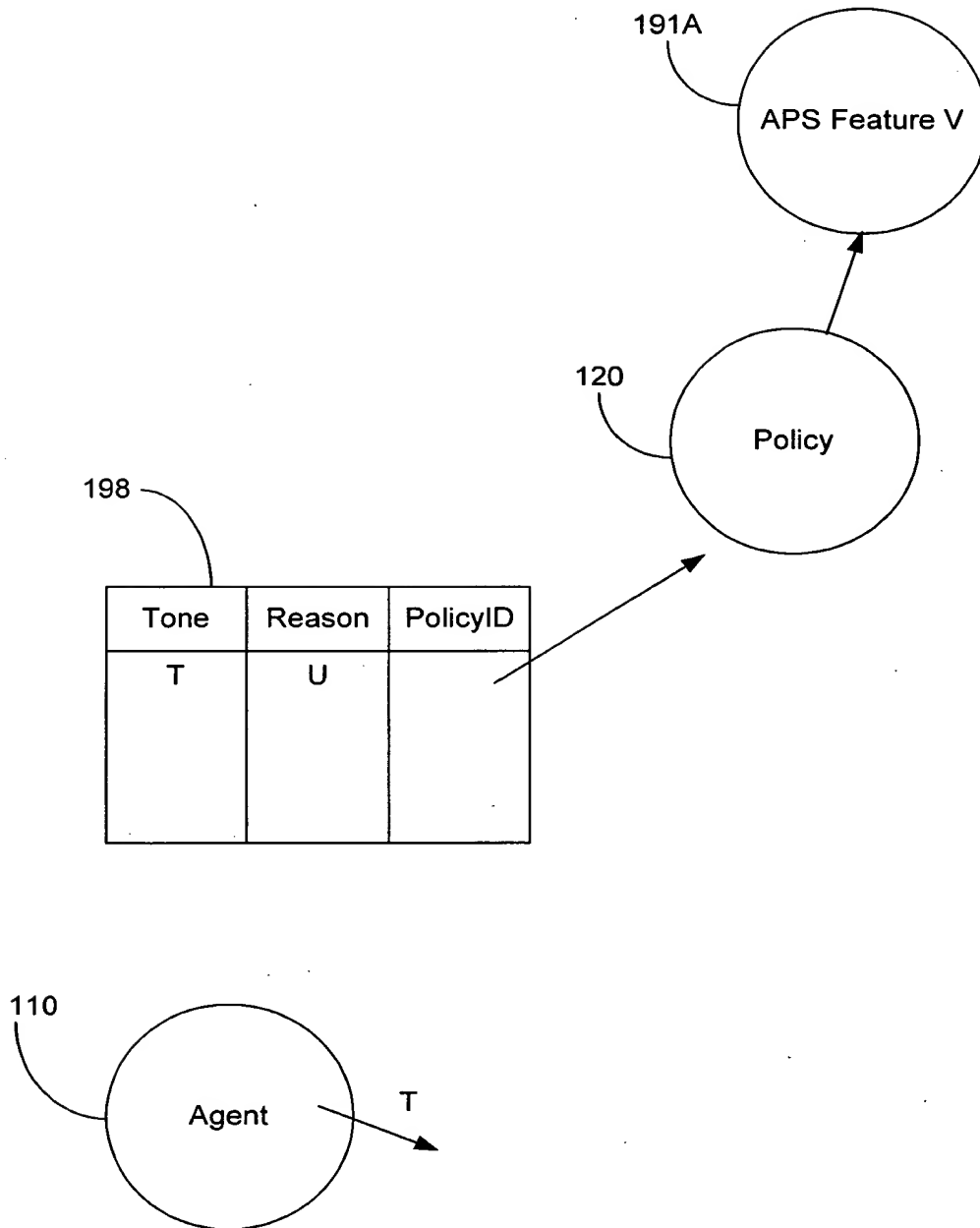


Figure 23